



Support for Sage 50 Accounts

What's included?

- Telephone/remote and email support *
- Automatic online backup of your Sage Accounts data
- 17.5% off accounts consultancy/training daily rate ~~£595~~ £490.88 + VAT
- 17.5% off data fix (overnight/weekend) ~~£260~~ £214.50 + VAT
- 15% off Sage software
- 10% off Sage stationery
- Half day consultancy meeting**

Cost: £600 + VAT per annum

Terms & Conditions - Sage 50 Accounts Support from accountsdoctor

Telephone & Remote

By using the latest technology, we can be speaking to you on the phone whilst whizzing around your desktop showing you how all that Sage stuff works, helping you to fix a problem or just answering a Sage query.

Calls are dealt with by Sage Accredited consultants who have many years of experience and use of Sage products, and importantly have worked in business using Sage so understand the pleasures and pressures of work.

We endeavour to answer your call quickly and have your problem sorted as soon as possible, however, sometimes we are busy helping others and in that case we will take a message and call you back. Our aim is to be back to you within 5 working hours, though it is usually much less, and in all cases we will keep you informed.

We will do everything in our power to get your issue sorted online or on the phone, if we can't we will tell you what we can do and in some rare cases this might require us to visit your premises at additional cost.

You can contact us by telephone Monday to Friday 9.00am to 5.00pm.

* Support include for up to 3 users – extra users £40 each per annum

E-mail Support

Send an email to support@accountsdoctor.co.uk with a query at any time – we aim to respond within 24 hours. Sometimes it's just easier to send an email to ask a question and get on with the rest of your day.

Consultancy Meeting**

A visit by one of senior consultants for up to 4 hours onsite. You just pay for any mileage or travel costs

Tel: 08456 410 737

www.accountsdoctor.co.uk